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23rd November 2023

Ibu Puri/Bagian Pengadaan Barang dan Jasa
PT. Bank Rakyat Indonesia (Persero) Tbk
Jl Jendral Sudirman No.Kav 44-66, RT.14/RW1.1
Bendungan Hilir Kecamatan Tanah Abang, Jakarta Pusat

Dear Madam,

Pengadaan Fasilitas Penunjang Kerja Berupa Head Set dan Telepon Set Avaya Kebutuhan SCC Division

1. We confirm that PT Abdi Jaya Integra with its address at Sahid Sudirman Center Lt 11 Suite A, Jl. Jend Sudirman 86 Jakarta Pusat is an authorized Avaya Tier-1 Diamond Certified Channel Partner. Diamond Partners are our highest-tiered partners and thus enjoy the highest-level medal discounts under our Avaya Edge Program. PT Abdi Jaya Integra's official reseller status authorizes them to sell and support Avaya's products and services in Indonesia.
2. PT Abdi Jaya Integra is participating, submitting a bid in response to the Request for Proposal for **"Pengadaan Fasilitas Penunjang Kerja Berupa Head Set dan Telepon Set Avaya Kebutuhan SCC Division"** and, if successful, will subsequently sign the supply contract with you for the provision of Avaya products to your organization, in relation to the abovementioned project.
3. It is Avaya's policy that all its authorized Channel Partners purchase a back-to-back contract with Avaya Global Support Services to facilitate the co-delivery of support services to you in accordance with Avaya product and service support policies.
4. Avaya Global Support Services provides the necessary software updates, patches and programs to authorized Channel Partners having valid back-to-back support contracts with Avaya, subject to the Avaya support policies, so that our Avaya Customers are properly supported.



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5. We hope the information in this letter sufficiently addresses your concerns. We thank you for choosing Avaya and your support.

6. Please do not hesitate to contact us if you require further assistance.



Thank you.

Yours Faithfully,



Lily Foo
Head of Channels
Avaya Singapore Pte Ltd

COMPARISON TABLE AVAYA IP PHONE

Product					
	Avaya J179	Avaya J159	Avaya J139	Avaya 1616i	Avaya 1608
Compatibility	> Avaya Aura Platform 6.3 > Avaya IP Office 11.0	> Avaya Aura Platform 6.3 > Avaya IP Office 11.0	> Avaya Aura Platform 6.3 > Avaya IP Office 11.0	> Avaya Communication Manager 3.0 or higher	> Avaya Communication Manager 3.0 or higher
Number of Line Supported	8-line	10-line	4-line	8-line	8-line
Wi-Fi Support	✓	✓	✗	✗	✗
Bluetooth	✓	✓	✗	✗	✗
Device Enrollment Services Support	✓	✓	✓	✓	✓
Personalization	✓	✓	✗	✗	✗
Calendar Integration	✓	✓	✓	✓	✓
SIP Support	✓	✓	✓	✓	✓
H.323 Support	✓	✓	✗	✓	✓
Wideband Audio	✓	✓	✓	✗	✗
Color Display	✓	✓	✓	✗	✗
Hearing Aid Compatible	✓	✓	✓	✗	✗
Expandable Button Module	✓	✗	✗	✓	✓
Duplex Speakerphone	✓	✓	✓	✓	✓
Wall-mountable	✓	✓	✓	✗	✗
Contact List	✓	✓	✓	✓	✓
Call Log	✓	✓	✓	✓	✓
Headset Connection	✓	✓	✓	✓	✓
Encryption	✓	✓	✓	✓	✓
Power over Ethernet	✓	✓	✓	✓	✓
2 nd Ethernet / Dual Port Ethernet	✓	✓	✓	✓	✓
Web Configuration	✓	✓	✓	✗	✗
Non-Avaya Platform Support	✓	✓	✓	✓	✓

Avaya IP Phone J179



Give Your Power Users Enhanced Communications Capabilities

The competitively priced, high-performing Avaya J179 IP Phone features a color display, 4 softkeys, high definition audio quality, integrated Gigabit Ethernet interface, headset support, up to three 24-button Expansion Modules, and optional Wi-Fi® / Bluetooth®. The J179 IP Phone leverages your enterprise IP network to deliver sophisticated voice communications from headquarters, remote locations, or home offices. Tightly integrated with the Avaya Aura®, IP Office™ and Avaya Cloud Office® by RingCentral platforms, the J179 IP Phone optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

Key Features and Benefits

- Supports optional J100 Wireless Module for Wi-Fi connectivity and / or Bluetooth® headsets.
- Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls through the wideband audio codec in the handset and headset.
- Simplifies call control on the display using softkeys for everyday functions such as transfer, conference and forwarding; also makes it easy to perform everyday tasks such as quick access to the corporate directory.
- Provides visual cues that can speed task management through 8 dual-color Red / Green LED buttons.

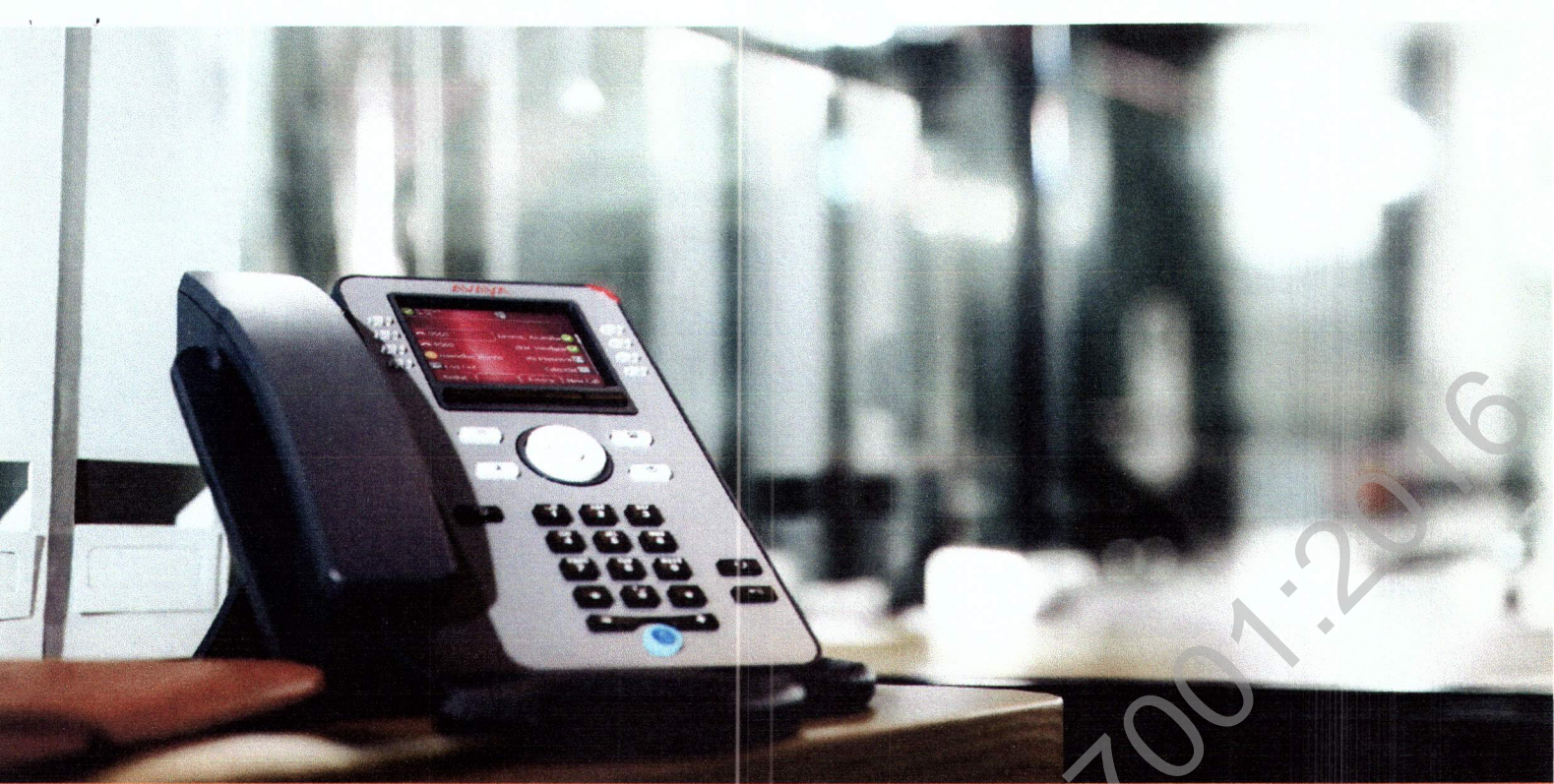


The Avaya IP Phone J179 is an 8-line phone ideally suited for power users who consider the phone to be one of many useful communication tools and who rely on common functions like directory and speed dial to enhance productivity and collaboration.

- Improves flexibility through support of a secondary Gigabit Ethernet port for a PC.
- Enables high-speed call handling through support of up to three Avaya J100 Expansion Modules.
- The handset has built in volume boost for hearing impaired to avoid having to purchase a separate amplified headset.
- Accommodates advanced unified communications solutions through Session Initiation Protocol (SIP).
- Supports reduced energy consumption and lower costs through Powerover-Ethernet Class 1 design with “sleep mode”.

Specifications

- Color display—2.8 inches x 2.1 inches (7.0 cm x 5.3 cm)—Diagonal width: 3.5 inches (8.8 cm)
- 8 buttons with dual LEDs (red, green)
- 4 softkeys
- Hard buttons for phone, messages, contacts, history, home, navigation cluster, headset, speaker, volume, mute
- LEDs for speaker, mute, headset, message, history
- 24 administrative buttons
- Wideband audio in handset and headset
- Full duplex speakerphone



The Avaya IP Phone J179 leverages your enterprise IP network to deliver sophisticated voice communications from headquarters, remote locations, or home offices.

- Ergonomic hearing aid compatible handset supports TTD acoustic coupler
- Message waiting indicator
- Mute indicator with optional mute alerting
- IC call alerting with 360-degree visibility
- Rich, classic, alternate, and downloadable ringtones
- Dual-position stand, optional wallmount stand
- Gigabit Ethernet (10 / 100 / 1000) line interface
- Second Ethernet interface 10 / 100 / 1000 Mbps
- PoE Class (IEEE 802.3af) registers as class 1 device and supports 802.3az
- Optional AC to 5 volt adapter
- Order Custom Bezels / Faceplates
- SIP & H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A / B, G.722, Opus.
- Zero touch deployment via Device Enrollment Services Support
- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese, Korean, Polish, Latin American Spanish, Castilian Spanish, Thai, Turkish, and Russian

The J179 IP Phone optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

Software Compatibility

- Avaya Cloud Office® by RingCentral
- Avaya Aura® 6.2 FP4
- Avaya IP Office™ 11.0
- Avaya OneCloud 3.0
- Avaya Approved Third Party Platforms: RingCentral, 3CX 15.5, Netsapiens 40, FreeSwitch 1.8.5, Asterisk 16, Broadsoft 22, Kandy, Microsoft, Kamalio, Metaswitch, Zang Office R1.0

Highlights

- Optional Wireless Deployment
- Bluetooth Connectivity
- User Interface Personalization

Learn More

To learn more about the Avaya IP Phone J100 Series contact your Avaya Account Manager, Avaya Authorized Partner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.



About Avaya

Businesses are built by the experiences they provide, and every day millions of those experiences are delivered by Avaya Holdings Corp. (NYSE: AVYA). Avaya is shaping what's next for the future of work, with innovation and partnerships that deliver game-changing business benefits. Our cloud communications solutions and multi-cloud application ecosystem power personalized, intelligent, and effortless customer and employee experiences to help achieve strategic ambitions and desired outcomes. Together, we are committed to help grow your business by delivering Experiences that Matter.

Learn more at www.avaya.com.



End of Sale Notice

Notification Date: 9-Dec-2020

Revision Date: 8-Feb-2023

Effective Dates: 8-Mar-2021

Subject: Avaya 1603-I, 1603SW-I & 1608-I IP Deskphone End of Sale

Theatre/Region: Global

Revision History

Revision Date	Reason for change
9-Dec-2020	Initial version of Notice.
8-Feb-2023	Updated Subject, 1603-I & 1603SW-I codes also changed summary to include 1603 related codes, Updated Revision history table and refreshed contents.

Summary

End of Sale: Avaya 1603-I, 1603SW-I & 1608-I IP Deskphone End of Sale

This document provides notice for the End of Sale of the 1603-I, 1603SW-I & 1608-I IP Deskphone. The effective End of Sale date for the material codes identified in this notice is March 8, 2021. As of this date, or when stock is depleted, these materials will no longer be available for sale. Avaya, at Avaya's discretion and depending on available quantities may substitute equivalent or similar materials. Note that in the case of substitutions there may be slight differences such as icon button labeling instead of English button labeling on the physical keys of the device.

Customers are highly encouraged to place any orders for any 1608-I Series IP Desk phones as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

Product Replacement Q&A

Which models are recommended replacements of the 1603-I, 1603SW-I & 1608-I IP Deskphone ?

Avaya recommends that customers transition to the J139 or J159 Series desk phone which also supports H.323. To host the H.323 protocol, the J139 or J159 will need to go through a conversion process outlined on page 6 in the document here: <https://downloads.avaya.com/css/P8/documents/101072487>



The J159 provides advanced functionality such as WIFI, USB support, and wideband audio that go beyond what the 1608-I can offer. Transitioning to the J159 will ensure that customers have the latest firmware releases and support services to protect your UC investment for the long-term.

If the customer requires a SIP desk phone, then they have the option of choosing from any model from the J100 portfolio.

For more details on the J100 portfolio, including the J159, please refer to the following links:

- <https://www.avaya.com/en/products/devices-and-phones/desktop-phones/>
- <https://sales.avaya.com/en/pss/j100-series-ip-devices>
- by contacting ATAC via <https://atac.avaya.com/Technicenter.asp>
- via the "J100 Information Sharing" space on Avaya Spaces – just ask a question
- J100 Offer Definition is available at <https://sales.avaya.com/documents/1399682074407>
- J100 devices overall presentation: <https://sales.avaya.com/documents/1399682134590>

Which PBX systems are supported by the J100?

For more details on J100 compatibility with Avaya PBX systems please refer to the Avaya compatibility matrix: <https://secureservices.avaya.com/compatibility-matrix/menus/product.xhtml>

Please contact Avaya Sales or your Avaya Authorized Business Partner for information about system migration and endpoint migration to ensure your migration process is as smooth as possible.

How will Avaya help provision J100 desk phones?

Avaya offers one touch provisioning of the J100 devices through Device Enrollment Services. DES will make the migration process simple and will also allow easier conversion of the J159 to H.323 if needed.

For more information on Device Enrollment Services (DES) please contact Avaya sales or your Authorized Business partner. DES related information below:

<https://support.avaya.com/products/P1681/device-enrollment-services/>

End of Sale Material Codes and Timing

Discontinued Codes: 8 Mar 2021 OR While Quantities Last

Material Code	Discontinued Date	Description
700508260	8 Mar 2021 OR While Quantities Last	1608-I IP DESKPHONE ICON ONLY
700508259	17 Dec 2022 OR While Quantities Last	1603-I IP DESKPHONE ICON ONLY
700508258	17 Dec 2022 OR While Quantities Last	1603SW-I IP DESKPHONE ICON ONLY
700415607	17 Dec 2022 OR While Quantities Last	PWR ADPTR POE 1603 IP PHONE

General Recommendations:

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- It is recommended that when migrating from one system platform to another, including acquiring new sets, that offer definitions be thoroughly reviewed.
- Power solutions used with the 1608-I such as the 5V power adapter and IEEE PoE are compatible with the J100.

Schedule For Items End of Sale

Milestone	Date
8-March-2021	
End of Sale Date	8-Mar-2021
End of Manufacturer Support for SOFTWARE	8-Mar-2024
End of Manufacturer Support for HARDWARE	8-Mar-2024
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract	8-Mar-2024
Targeted End of Services Support*	8-Mar-2027
17-December-2022	
End of Sale Date	17-Dec-2022
End of Manufacturer Support for SOFTWARE	17-Dec-2025
End of Manufacturer Support for HARDWARE	17-Dec-2025
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract	17-Dec-2025
Targeted End of Services Support*	17-Dec-2028

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.

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- Maintenance contract renewals will be in one-year increments after End of Manufacturer Support, until the End of Services Support date.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices: <http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

End of Sale Notice

Notification Date: 10-October-2018

Revision Date: 7-October-2019

Effective Dates: 11-Jun-2019

**Subject: Avaya 1616-I and 1603SW-I France Telecom
IP Deskphones and Associated Accessories
End of Sale**

Theatre/Region: Global

Revision History

Revision Date	Reason for change
10-Oct-2018	Initial version of Notice.
17-May-2019	Deferral of End of Sale of several items till August 26, 2019. Addition of EoS for several accessories.
7-October-2019	Addition of several accessories for EoS in December 2019.

Summary

End of Sale: Avaya 1616-I IP Deskphone and Associated Accessories End of Sale.

This document provides notice of the End of Sale of the 1616-I IP Deskphone and its associated accessories. In addition, the 1603SW-I France Telecom model is also announced for End of Sale.

End of sale is, effective June 10, 2019 **OR While Quantities Last** for the items specified below. Several items below have had the End of Sale date deferred to August 26, 2019 as well as December 9, 2019. As of this date, or when stock is depleted, these materials will no longer be made available for sale.

Customers are highly encouraged to place any orders for any 1616-I IP Deskphones or accessories as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

Please note that the remaining models in the 1600 Series, such as the 1603-I, 1603SW-I (non-France-Telecom version) and 1608-I remain available for sale, until further notice. Such notice will be provided through separate EOS notifications, not through updates to this document.

Migration Strategy

Customers that are planning to purchase the 1616-I or its accessories such as the 32 button module for example should evaluate other options such as the new J169 and J179 with the J100 Expansion Module (24 button color). Please refer to the available documentation and offer definitions for more information about these alternatives.

End of Sale Timing

Discontinued Codes: 11 June 2019 OR While Quantities Last

Material Code	Description
700503224	IP PHONE 1616-I BLK FRANCE TELECOM
700504356	IP PHONE 1603SW-I BLK FRANCE TELECOM

Schedule

Milestone	Date
End of Sale Date	11-Jun-2019
End of Manufacturer Support for SOFTWARE	11-Jun-2021
End of Manufacturer Support for HARDWARE	11-Jun-2021
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract *	11-Jun-2020
Targeted End of Services Support **	11-Jun-2024

Discontinued Codes: 26 August 2019 OR While Quantities Last

Material Code	Description
700415581	MOD CBL 1600 SER 32B RPLCMNT

Schedule

Milestone	Date
End of Sale Date	26-August-2019
End of Manufacturer Support for SOFTWARE	26-August-2021
End of Manufacturer Support for HARDWARE	26-August-2021
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract *	26-August-2020
Targeted End of Services Support **	26-August-2024

Discontinued Codes: 9 December 2019 OR While Quantities Last

Material Code	Description
700504843	1616-I IP DESKPHONE ICON ONLY
700415573	IP PHONE 1600 SERIES 32B MOD BLK
700436710	CAT5 ETH CBL 1 FT

Schedule

Milestone	Date
End of Sale Date	9-December-2019
End of Manufacturer Support for SOFTWARE	9-December -2021
End of Manufacturer Support for HARDWARE	9-December -2021
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract *	9-December -2020
Targeted End of Services Support **	9-December -2024

* Per Avaya Product Lifecycle Policy

** Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one year increments after End of Manufacturer Support, until the End of Services Support date.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<https://downloads.avaya.com/css/P8/documents/101052857>

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>